

Onscreen Paper Evaluation

FAQ

1. Some Answer sheet pages are not appearing on the screens

- i). Your internet speed might be low, minimum internet speed required is 1 mbps
- ii). If your internet speed is low then you need to change it with good bandwidth or you need to wait for 10 to 15 seconds to load all the Pages

2. Finish Paper checking button not enabled

- i). Please make sure that you have visited all the pages and marked them with some annotations
- ii). Also make sure that you have visited all the questions

3. I am Unable to select some annotations, it is showing blue dot only

- i). There may Mouse issue, Try it using another Mouse

4. How should I delete already marked annotations?

- i). Select particular questions whose annotations you have to delete and then click on delete to delete all the annotations of that questions

5. How can I view already checked answer sheets?

- i). you can find already checked answer sheets at the end of the list

6. What should I do for blank pages?

- i) For blank pages, you need to use Seen annotation, (Visiting each page is compulsory, by using this annotation you can mark seen annotation on each blank page)

7. What will happen to already checked (Fully or partially) answer sheets if I directly close the window/browser/my PC gets shutdown accidentally?

- i. You don't need to worry, your all data will be saved

8. For any type questions, what is the marking system?

- i. System will automatically calculate best compulsory question marks.

e.g. For any 3 out of 5 type questions each of 5 marks: If candidate attempted all the questions and examiner given marks are for 1st :4, 2nd :3.5, 3rd :5, 4th :4, 5th :5

Then total marks for that question will be 14 (Best of 3 will be selected)

9. What should I do if the answer sheet is not opening & loading screen coming?

- i) You can reach out with the technical support numbers & provide the information such your name, Email ID, Assigned subject name & code & assignment ID

10. What should I do if the status is in progress & not able to click on that button.

- i) You can reach out with the technical support numbers & provide the information such your name, Email ID, Assigned subject name & code & assignment ID

11. What is the meaning of Assignment ID?

- i) It the unique id which is used to mask the candidate's identity such as Roll number, PRN number, Seat number. & mapped with the candidate each assignment id is unique.

12. What should I do if email is not received to me?

- i) You can check in spam box in your email. Still the email is not received an email you can connect with the tech support team & re verify the registered email is correct or not & also connect with respective institute & verify for the same.

13. What should I do if the schedule is expired?

- i) You can reach out to the help desk numbers & inform them that your schedule is expired by giving the details of subject name, code, and your email id.

14. I checked all the questions & also visited all the pages still status is showing in progress.

- i) You have visited all the pages & questions but not clicked on the finish paper button. You need to calculate the given score first & then click on the finish paper button.